

VIRGINIA DEPARTMENT OF TRANSPORTATION



Commonwealth of Virginia

Property Maintenance Services for Statewide Safety Rest Areas

U.S. Facilities, Inc. (USF) is contracted by the Virginia Department of Transportation (VDOT) to provide a full range of property and facility maintenance and janitorial services for all 43 VDOT's statewide Safety Rest Areas (SRA) and Welcome Centers (WC). Regional districts include Northern Virginia and Fredericksburg; Richmond and Hampton Roads; Bristol and Salem; and Staunton and Culpepper. A vital portion of the contract includes emergency response and ice and snow remediation services. Through this contract, USF has gained valuable experience in project operations and management across a large geographical area.

USF self performs maintenance and patrolling activities at each SRA site 24-hours a day year round. Specialty maintenance is performed including facility independent waterworks, wastewater works, sewage pump stations, and emergency back-up power supply generator systems.

We utilize a CMMS to include transparent and effective ways of tracking asset maintenance activities, quality, customer service, and contract and timeliness requirements across a variety of assets and services.

Operations consists of:

- 24 hour 365 days a year round the clock service
- More than 40M interactions annually with the traveling public
- 740 acres of grounds and landscaping maintenance
- Nine wastewater systems and 13 potable water systems
- 4,000 maintenance and preventive maintenance work orders annually
- 2,000 minor repair work orders annually

USF ensures sustainability through innovation by balancing efficient consumption and use of finite resources. We do this through the use of green and sustainable chemicals, recycled paper products and developing maintenance plans that allow us to extend the life of valuable facility assets. USF works with the DOT to develop cost-effective plans such as upgrading outdated lighting fixtures to LED.



USF at the Forefront of VA Travelers' Experience

Statement of Work

- Program Management
- Project Management
- Maintenance and patrolling activities
- Waterworks, wastewater works, sewage-pump stations, and emergency back-up power supply generator systems
- Grounds/Landscaping Maintenance
- Asphalt and Concrete Parking Areas and Sidewalk Maintenance/Repairs
- Snow/Ice Removal



Virginia Welcome Center at Bracey

Client Relations

USF continues to provide dedicated operations and maintenance services to VDOT.

Our Dedicated Staff Delivers Solutions

PRWT and USF employ a team of highly-qualified professionals to accomplish planned and unplanned maintenance and janitorial services. .

USF offers a unique and comprehensive solution to function as our CMMS (Insight) which not only allows us to track work from initiation through completion and review, but also allows you as the client to oversee every step and to be aware in real-time of our operations on the project. This CMMS is a differentiator that sets USF apart from other potential contractors.

Project staff utilize our in-house, electronic documentation in Asset Track to assist with administration, planning, performance, monitoring, tracking, and reporting of the various project activities. The system stores contract documents, inspections, work orders, warranties, inventories, incident reports, and water/wastewater reporting. The system is also compatible with GIS. This information remains accessible to all authorized personnel in real-time.

Asset Track simplifies the process of supplying the customer with up-to-date, accurate information about the maintenance performed along the project corridor, status of planned work, and customer service inquiries. Our software system automatically schedules work in progress and work completed reviews and prompts managers to complete these quality assurance and quality control functions. The system stores the information from these reviews as well as relevant attachments such as pictures and maps.



Fredericksburg SRA



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